November 13, 2014

Cherry Hills North Metropolitan District Customer

4040 South Dahlia Street

Englewood, CO 80111

Dear Cherry Hills North Metropolitan District Customer,

The Cherry Hills North Metropolitan District (District) recently completed the annual sanitary sewer maintenance program. This program includes an annual video inspection of a portion of the District’s sanitary sewer mains. During the video inspection, a camera is guided through the District’s sanitary main to evaluate the internal condition of the pipe. The camera is able to stop at each service connection and view the internal condition of the connection between the service pipe and the District’s main.

The video inspection conducted this year included the sanitary sewer main serving your house. Tree roots were found intruding from your sanitary sewer connection into the District’s sanitary sewer main. Enclosed is a photograph of your service connection showing the root intrusion. The video inspection in 2012 also included the sanitary sewer main serving your house, which found roots as well. A letter was sent in January 2013 as your first notification of the roots.

In order to reduce the risk of a backup, we suggest that your service pipe be cleaned by a qualified sanitary sewer service company or plumber. Be advised, the District is not responsible for repairs to your service pipe, including the connection to the main, or damages caused by service pipe blockages. It is our recommendation that the cleaning be performed [on or before December 31, 2014] or [as soon as possible] as this is your second notification. Please contact the District at 303-841-3474 to confirm the cleaning schedule. After your service pipe is cleaned, the District will need to ensure that roots or other debris from your service line cleaning do not cause backups in the District’s mains.

If you would like to discuss this matter further, contact myself or the District Engineer, Clarice O’Hanlon with Purrington Civil at 303.909.8448.

Sincerely,

CHERRY HILLS METROPOLITAN DISTRICT

Darcy Beard, District Manager

Enclosure